

## ***General Terms & Conditions of Reezulce Reformer Pilates, Eindhoven***

### ***1. Agreement***

1.1. This agreement comes into force upon first making an appointment for training at or by Reezulce Reformer Pilates.

### ***2. No Liability for injury or loss of property***

2.1. Participation in Pilates training sessions is at the sole risk of the participant.

2.2. Reezulce Reformer Pilates is not liable in any way for any injury or damage to its patrons or their property inside or outside its facilities.

2.3 Participants should at all times inform the Pilates instructor prior to commencement of a training session of any pre-existing medical conditions (including possible pregnancy), injuries, discomforts or bodily restrictions, in addition to any medications or special diets being followed. If any discomfort followed a preceding Pilates session then this should also be explicitly mentioned.

### ***3. Payment***

3.1. Payment for the lesson in question should take place in full no later than upon completion of the lesson and before the participant leaves Reezulce Reformer Pilates' facilities.

3.2. Payment can be made by Tikkie (or other app-based payment-requestor), or in cash. It is not possible to pay using PIN.

3.3 Multi-session tickets for 6 lessons are valid for a period of 4 months from purchase and are non-refundable if not used to their full extent. An exception will be made for medical circumstances restricting further participation, as confirmed by a qualified doctor.

### ***4. Disqualification***

4.1. Reezulce Reformer Pilates reserves the right to refuse further training to participants who fail to make payments in full and on time and to participants who misbehave (as judged by the trainer).

### ***5. Privacy***

5.1. Any personally-identifiable or health-related information about a participant shall only be used by Reezulce Reformer Pilates for purposes of administration or for tailoring of lessons to the ability of the participant, and shall be kept confidential at all times.

### ***6. Studio Rules***

6.1. Participants may not bring along children, household pets or third-party observers to Reezulce Reformer Pilates facilities.

6.2 To reduce parking-nuisance in the neighbourhood, participants are asked to park in the (free) parking spots on the main Carel Willinkstraat and not in the cul-de-sac beyond house numbers 21 and 35.

6.3 Cancellations must be made at least 24 hours in advance or the lesson in question will be charged for.

### ***7. Applicability and Disputes***

7.1. These general terms and conditions are applicable to all agreements between participants and Reezulce Reformer Pilates in respect of all trainings, courses, guidance and advice given, in the broadest possible sense.

7.2. Any deviations from these terms and conditions are only valid if expressly agreed upon in writing by Reezulce Reformer Pilates.